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To: Service Area 13 Stakeholders

As of April 1, 2019, AIM Roads commenced the road maintenance contract for Service Area 13 (SA13). Service Area 13 includes Vernon, Salmon Arm, Sicamous, Falkland, and Cherryville.

As your Ministry of Transportation and Infrastructure approved highways maintenance contractor, we look forward to ensuring that maintenance is performed throughout this area. Safety for the travelling public and quality of service are top priorities of AIM Roads. Our dedicated team lives and works in Service Area 13; we have a vested interest in maintaining the Shuswap-Okanagan roadways.

A communications strategy has been put in place to receive calls and information from stakeholders to address road maintenance concerns on a priority basis. The number to call is 1-866-222-4204. We care about our community stakeholders and value your feedback.

We look forward to serving you.

Sincerely,

The AIM Roads Team

AIM Roads: 1-866-222-4204

Aim-roads.ca